

Thornydale Dental Financial and Appointment Policies

Financial Policy

Thank you for choosing Thornydale Dental. Our primary mission is to deliver the best and most comprehensive dental care available. An important part of the mission is helping you manage your investment in optimal care. In order to prevent potential misunderstandings and maintain practice operations we must inform you that all charges are ultimately the responsibility of the patient and **payment is expected at the time service is provided.**

Payment Options:

-We accept Cash, Check (in state only), Credit Card (Visa, MasterCard, and Discover)

-**Care Credit:** By arrangement with Care Credit, upon credit approval, you can acquire a No Interest payment plan (if paid in full within 6 or 12 months on purchases as per your agreement with CareCredit). Please ask for complete details and allow us to help you submit an application to Care Credit.

All services rendered to you, your dependents, or others assigned by you to your account are charged directly to you, and as such you are personally responsible for payment. If you suspend or terminate treatment, any fees for services rendered will be immediately due and payable. Should the fees for the professional services not be paid, then you will be responsible for all fees incurred to collect. If the account is in default and turned over for collection, a collection fee will be added.

If you utilize dental insurance, then as a courtesy, we will complete all forms and submit your claim for you. We may accept direct payment from most insurance companies. We will estimate your deductible and the portion not covered by your insurance, which is due at the time of treatment. Our estimates may be different than your insurance company's calculations; therefore, the amount due to our office may be adjusted accordingly. All services rendered are charged directly to the patient and **the patient is ultimately responsible for the account regardless of insurance coverage. Any insurance claims denied or remaining unpaid after 60 days will automatically become the responsibility of the patient.**

Feel free to ask for the document titled “**Understanding Your Dental Benefits**” for a review of how your insurance benefits may apply. If you have any questions, please do not hesitate to ask. We are here to help you get the dentistry you want and deserve.

Appointment Policy

We feel your time is as valuable to you as it is to us. We reserve time to focus on you and your dental health. We do not “overbook” and your appointment time is reserved exclusively for you. If you find it necessary to cancel, then please call our office 48 hours (two business days) prior to your appointment. This courtesy will allow us to be timely for other patients. **If you fail to arrive, or cancel your appointment within 48 hours, we reserve the right to charge you up to \$50 per hour missed or may require a deposit to make any future appointments.** After multiple missed or cancelled appointments, you may be dismissed from our practice.

By signing below, I agree to adhere to Thornydale Dental’s Financial and Appointment Policies.

Responsible Payor’s Signature

Date

Please Print Names Of All Patients Assigned to Account